

December 1, 2003

Dear Solid Waste Customer:

The City recently conducted a review of its solid waste operation. Based upon recommendations provided by sanitation employees, the following policies regarding trash and garbage collection will become effective and be enforced beginning January 1, 2004:

Green Waste and Trash

- All limbs, shrubs, and branches must be piled separately from other trash. Bagged leaves or grass clippings may be placed in your garbage container or placed with other trash. Piles that include limbs mixed with other trash will no longer be collected. This will help control costs as limbs, shrubs, and branches are delivered to an alternate dump site which is less costly than the landfill.
- All limbs, shrubs, branches, etc. and/or trash must be cut into lengths of no longer than six (6) feet. This will help employees to collect trash more quickly and efficiently.
- All limbs, shrubs, branches, etc. and/or trash must be neatly stacked. Again, this will help employees to collect trash more quickly and efficiently.
- All loose trash (leaves, general debris, etc.) must be placed into bags or boxes.
- Free dumping at the BFI Landfill will no longer be permitted. Any person who takes trash to the landfill will be assessed a fee based upon the standard rates charged by BFI.

Garbage

- All garbage containers must include the numerical portion of the customer's street address in a minimum of 3-inch white lettering on the lid by January 1, 2004. For example, if the address is 1400 Boston Avenue, the number "1400" would be placed on the lid of the garbage container.
- Garbage containers must have a minimum of four (4) feet spacing from other containers or obstructions in order to allow adequate clearance for mechanical dumping equipment.
- The City will be implementing a new holiday collection schedule. The schedule for the remainder of 2003 and for 2004 is included on the reverse side of this paper.